

21 June 2024

Dear Attendees of the ISHAM Asia 2024 Congress,

I hope this message finds you well. We regret to inform you that the Royal Orchid Sheraton Hotel will undergo necessary soft renovations to enhance our meeting spaces from June 1, 2024, to August 31, 2024. We understand that this coincides with the planned dates for the ISHAM Asia 2024 Congress, which was confirmed well in advance, and we sincerely apologize for the inconvenience that this short notice will cause.

Unfortunately the renovation has only been confirmed at the last minute and was a decision made by the owning company of the hotel. The scope and timing of these improvements could not be changed to avoid the event dates. These renovations include replacing the walls, ceiling and carpet on every meeting room on level 2 of the hotel and include installing an LED screen in the Ballroom.

We deeply apologize for the disruption that this has caused and appreciate your understanding. Rest assured, we are fully committed to making the relocation process as seamless as possible.

As the new venue is secured, we assure the Congress Organizers and attendees that our team will handle all aspects of relocating the accommodation of guests and for any guests who choose not to be relocated, we will provide transport to and from our hotel to the new venue. Our sales and reservations teams are ready to assist and will be connecting with all who have been affected by the change in venue.

Thank you for your cooperation and support.

Sincerely,



David Lance  
General Manager